



DEYES
HIGH
SCHOOL

LYDIATE
LEARNING TRUST

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Dear parent,

Free temporary mobile data top ups

You may be aware that some mobile networks have agreed to provide temporary free increases to data allowances for account holders who do not have fixed broadband at home and require additional data to allow children to access remote learning. Full information about the service can be found [here](#)

The networks currently involved in this offer are:

- EE
- O2
- Sky Mobile
- SMARTY
- Tesco Mobile
- Three
- Virgin Mobile
- Vodafone

School can request mobile data increases for children and young people who meet all 3 of these criteria:

- Do not have fixed broadband at home
- Cannot afford additional data for their devices
- Are experiencing disruption to their face to face education

The data you can access and the time taken to process this is dependent on the mobile network. Some networks can't offer the data to Pay -as -you-go customers. You can see what each provider provides and when the scheme ends [here](#)

Applications for the increased data must be made through school. If you have an account with one of these providers, meet all 3 criteria and would like to take advantage of this scheme, please use [this link](#) to complete a form with the required details in order for us to submit the information

Your provider will contact you directly when the data increase has been made. This data can be used when tethering a mobile phone to another device for internet access. The time taken to process this will vary between providers.

Please see information [here](#) about how the DfE will use your personal data/Privacy statement.

It would be helpful if you could submit your details by 9.00 a.m. on Friday 22nd January so that I can submit the requests to the DfE Get Help with Technology service and families can begin to benefit from the data increase as soon as possible.

Yours sincerely

Ms Greenslade
Deputy Head



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