



DEYES
HIGH
SCHOOL

LYDIATE
LEARNING TRUST

Deyes High School
Deyes Lane, Maghull
Liverpool L31 6DE

Telephone: 0151 526 3814
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Head of school:
Mrs V Beaney
www.deyeshigh.co.uk

Dear Parent/Carer.

Year 12 & 13 Virtual Parent/Carer Consultation Evening – Thursday 18th March 2021

As we continue to manage the challenges presented by the COVID-19 pandemic, we have been working hard to find suitable alternatives to face-to-face Parent/Carer Consultation Evenings in order to continue to provide an opportunity for parents to safely meet with their son/daughter's subject teachers. To achieve this, we are introducing virtual (video) appointments using a new Parents' Evening System, facilitated by a web-based system called 'School Cloud'.

We would like to invite you to attend Virtual Parent/Carer Consultation Evening for Year 12 & 13 students on **Thursday 18th March 2021**, commencing at **4.00pm**. During the consultations, subject teachers will provide feedback on how your son/daughter is progressing at this time and how well they have engaged in remote learning.

As the appointments will be held via video, you will require access to a device with a webcam, microphone, speaker and a compatible web browser (Safari, Chrome or Firefox). A smartphone with a front-facing camera or a laptop with a webcam will be suitable. We have been advised by our software provider that you may experience audio difficulties using an Apple device. Therefore, it is recommended that Apple devices running iOS 14.2 are not used to access appointments.

Booking Appointments

Appointments may only be made from **9am on Monday 15th March 2021 until 9am on Wednesday 17th March**. Bookings cannot be made before this time and at the latter date and time, the bookings will close.

The method of booking appointments is relatively straight forward and quick to complete (10 minutes). To access the online booking system, please use the following link <https://deyeshigh.schoolcloud.co.uk/>. You will be required to login with the following information:

- Student's Forename
- Student's Surname
- Student's Date of Birth (dd/mm/yyyy)

You will be able to choose your own appointment times with teachers and you will receive an email confirming your appointments. The system allows you to book appointment times manually or to select the automatic option, please choose the manual option as your son/daughter's subject teachers have confirmed with them which teacher they should see. This has been done in person or via the student's school email address. This is to avoid more than one appointment per subject. Please only book an appointment with the teacher that has been advised. They will be able to provide an update on behalf of all teachers within the department.



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Your appointments will be automatically confirmed via the email address that you have provided to the school. If it does not appear in your inbox, please check it has not been sent to your 'Spam/Junk' folder.

Accessing Video Appointments

To access your video appointments on the evening itself, please log in to Parents' Evening System at this web address (<https://deyeshigh.parentseveningsystem.co.uk/>). You will be advised that you have upcoming video appointments and a 'Join Video Appointments' button will become available 60 minutes before your first scheduled appointment. Appointments will be four minutes in length and a countdown clock will be visible to both you and the teacher during your appointment. Please note that there will be no facility to extend the appointment beyond the allotted time and the appointment will end automatically at the end of the scheduled appointment. You will only be able to join the appointment by clicking on the 'Start Appointment' button. Detailed instructions on how to access your appointments have been emailed to you.

Students are expected to attend the consultation evening with you and listen to any appropriate advice offered by their subject teachers.

If parents/carers are unable to attend the event on the set date, then a follow up will be provided. Any queries raised with subject staff will be responded to via email or telephone call, up to a week after the event.

We hope that you will be able to join us at the Virtual Parent/Carer Consultation Evening and thank you for your support with this new technology. Please do not hesitate to contact Dr Lally (Head of Year 12) or Miss Griffiths-Evans (Head of Year 13) if you require any further assistance or information.

Yours Sincerely,

Mrs V. Beaney
Head of School

Mr P. Delaney
Head of College@Deyes



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